



## ABSTRACT

Disaster Management Act, 2005 – COVID-19 – Infection prevention and control – Instructions/Guidelines to be followed by Domestic Air Passengers and major stakeholders including Airport operators for compliance – Standard Operating Procedure (SOP) – Issued.

### REVENUE AND DISASTER MANAGEMENT (DM-II) DEPARTMENT

GO.Ms.No.252

Dated : 24.5.2020

சார்வரி வைகாசி 11  
திருவள்ளூர் ஆண்டு 2051

Read :

1. G.O.(Ms) No.172, Revenue and Disaster Management (DM-II) Department, dated 25.3.2020 and addendums issued thereon.
2. G.O.(Ms) No.217, Revenue and Disaster Management (DM-II) Department, dated 3.5.2020 and addendums issued thereon.
3. G.O.(Ms) No.244, Revenue and Disaster Management (DM-II) Department, dated 17.5.2020
4. G.O.(Ms) No.245, Revenue and Disaster Management (DM-II) Department, dated 18.5.2020.
5. Go.Ms.No.219, Health and Family Welfare (P1) Department, dated 18.5.2020.
6. From the Government of India, Ministry of Civil Aviation, Letter No.AV 29017/5/2020-DT, dated 21.5.2020.
7. From the Government of India, Ministry of Health and Family Welfare, Letter F.NO.Z.28015/19/ 2020-EMR(Pt.), dated 24.5.2020.

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The Ministry of Civil Aviation, Government of India has announced the operation of domestic flights throughout the country from 25<sup>th</sup> May 2020.

2. In the letter sixth read above, the Ministry of Civil Aviation has issued General Instructions/Guidelines to be followed by passengers and major stakeholders including Airport operators for compliance. All the instructions of Ministry of Civil Aviation regarding the precautionary and preventive measures shall apply.

3. In the letter seventh read above, the Ministry of Health and Family Welfare, Government of India has issued guidelines for domestic air travel, in which it is indicated that States can develop their own protocol with regard to quarantine and isolation as per their assessment.

4. The Government accordingly issues the following Standard Operating Procedure (SOP) for strict adherence.

**Procedure for incoming passengers to Tamil Nadu:**

1. All the incoming passenger shall undergo thermal screening for any symptoms of COVID-19.
2. Asymptomatic persons shall undergo home quarantine for 14 days. Passengers who are not having home in Tamil Nadu and register for paid institutional quarantine (Hotel) shall be sent for paid institutional quarantine at designated Hotels. In case they develop any symptoms, they shall inform the district call centre (1077) or report to the nearest Government hospital, on intimation to district nodal officer.
3. Those found symptomatic will be isolated and taken to the nearest health facility. They will be subjected to RT-PCR test and will be assessed for clinical severity at the health facility.
  - a) Those tested positive for COVID-19, having moderate or severe symptoms will be admitted to dedicated COVID hospital or health centre and managed accordingly.
  - b) Those tested positive for COVID-19, having mild symptoms will be given the option of home isolation (treatment) or isolated in the COVID-19 care centre.
  - c) Those tested negative for COVID-19, shall remain in home quarantine for 14 days.
4. **It is mandatory for all the domestic air passengers flying into Tamil Nadu to register their details online and obtain a TN e-PASS through TN e-PASS Portal.** After booking the flight ticket, the passenger shall register his/her details in TN e-PASS portal (<https://tnepass.tnega.org>) duly selecting the airport of arrival in Tamil Nadu. [In TN e-PASS portal select "Flight/Train- registration" and fill in the details]
5. The passenger while applying for TN e-PASS shall give the declaration to the following effect, for getting TN e-PASS:-
  - i) I/We am/are not residing in any containment zone
  - ii) I/We am/are not suffering from fever/cough/ any respiratory distress.
  - iii) I/We am/are not under quarantine.
  - iv) If I/We develop any of the above mentioned symptoms I shall contact the concerned health authorities, immediately.
  - v) I/We have not tested COVID-19 positive in last two months.
  - vi) I/We am/are eligible to travel as per the extant norms.
  - vii) I/We make my mobile number/contact details available to the TN e-PASS / Government Agencies.
  - viii) I/We understand that if I/We undertake the air journey on false information, without meeting the eligibility criteria, I/We would be liable to penal action.

- ix) I/We undertake to adhere to the health protocol and quarantine norms prescribed by the Government of Tamil Nadu.
- 6. If a passenger does not fulfil any of the above condition (in para 5) he/she is not eligible to fly into Tamil Nadu.
- 7. If more than one person travel in a group, the details of all persons shall be entered using the 'add passenger' option in the TN e-PASS Portal.
- 8. TN e-PASS Travel permit will be issued with a QR Code and a link to download will be sent to the registered mobile number.
- 9. **All the passengers will be stamped with 'Quarantine' seal with date with indelible ink before they are allowed to move out of the Airport.**
- 10. The Airline shall insist on the details of entry pass obtained from TN e-PASS before issuing the boarding pass through web-check in or through other means.
- 11. Passengers can use own vehicle or rented vehicle for travel from airport to their home / paid institutional quarantine (Hotel). Vehicle number and driver details have to be necessarily entered in the TN e-PASS systems.
- 12. Passengers on arrival in any Tamil Nadu airport shall show the TN e-PASS at the Airport exit. Passengers who are without TN e-PASS will not be allowed to exit the Airport.  
**(However, for the initial few days, arrangements will also be made at airport, for TN e-PASS registration as a transitional arrangement.)**
- 13. District Collectors shall make arrangements for necessary infrastructure at the exit gates of airport to check the TN e-PASS, stamping 'Quarantine seal with date' and take necessary followup action on quarantine/treatment.
- 14. Pick up vehicles for arriving passengers will be permitted to enter Airport with one person (excluding driver of the vehicle) at a designated place subject to social distancing norms.
- 15. If the passenger travels in taxi, the prepaid taxis authorised by Airport Authority of India (AAI) will be lined up and details of taxi number, driver's name and phone number shall be entered and linked with the passenger details in the TN e-PASS system before allowing the passenger to move out of the Airport. Taxis shall be disinfected before and after use. All passengers shall wear face mask, use hand sanitizer, follow social distancing norms and other health protocol.

**Procedure to be followed at the Airport:**

The facilities and guidelines mandated in Ministry of Civil Aviation in the letter sixth read above be ensured at the Airports by the Airport Authorities.

- a) Temperature checking must be carried out with Thermal Scanner by Airport Health staff.
- b) There should be a proper Queue system to reach the desks. Passengers be sent to the health desks in a group of not more than 20, maintaining proper social distancing
- c) All luggages should be disinfected by the airport authorities
- d) All the officials who directly deal with passengers shall use PPEs, masks and protective gear. The used PPEs/masks shall be disposed following proper protocol.
- e) All symptomatic passengers be segregated at the airport for sending them to Isolation facilities in designated ambulances
- f) Wheel Chair facility be made available for the needy.
- g) Public address system in the Airports may be used for informing the passengers of this SOP.
- h) Airport staff shall follow all the covid-19 protocol
- i) Any COVID 19 related symptoms in staff must be promptly reported to the Health authorities and be tested with RT-PCR

**Procedure for going out of Tamil Nadu:**

All domestic outward air travellers shall undergo thermal screening as stipulated by Airport Authority and only persons without symptoms will be allowed to board the flight. For the passenger going out of Tamil Nadu, the boarding pass itself will be used as an authorised document for movement from their home/place of stay to the Airport.

**(By Order of the Governor)**

**K.SHANMUGAM  
CHIEF SECRETARY TO GOVERNMENT.**

To

All the District Collectors.  
The Commissioner, Greater Chennai Corporation, Chennai.  
All Secretaries to Government, Chennai – 600 009  
The Principal Secretary/Commissioner of Revenue Administration,  
Chepauk, Chennai – 600 005  
All Airport Directors in Tamil Nadu.  
All Airline operators in Tamil Nadu.

**Copy to**

The Hon'ble Chief Minister Office, Chennai-09  
The Special PA to Hon'ble Deputy Chief Minister, Chennai- 09  
The Special PA to Hon'ble Minister for Revenue & Disaster Management  
and Information Technology, Chennai-9.  
The Private Secretary to Chief Secretary to Government,  
Chennai-9.

**//Forwarded//By Order//**

*Dr. Rajan B. Srinivasan*  
24/5/2020.  
**UNDER SECRETARY TO GOVT.**